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Top Skills

Agile Methodologies

Scrum

Software Development

Certifications

Certified Scrum Master (CSM)

IBM Certified System Administrator -
WebSphere Portal Server v5

Novell - Certified Novell Admin
(CNA) v3

IBM Certified Lotus Specialist (CLS)
R4 - System Administrator

IBM Certified Lotus Professional -
System Administrator

Publications

Scrum and Agile Articles

IBM DeveloperWorks tutorial
"Managing inbound spam in Lotus
Domino 6"

Blog on Agile, Scrum, Mobile Tech
and more

Special Edition: Using Lotus Domino/
Notes R5

Professional Developer's Guide to
Domino

Kenneth Adams, CSP, CSM, SAFe Expert

Agile Coach, Engineering Manager, Scrum Master, Program
Manager at Apple, IBM & more...

Los Angeles Metropolitan Area

Summary

My immediate career objective is to take on a leadership position in the software development space utilizing Agile software development and the Scrum framework, in the role of Agile Coach / Scrum Coach / Agile Transformation Lead, Engineering Manager, Program Manager / Project Manager or Scrum Master working on market leading products.

Resume:

Visit my web site to download my resume in PDF format and get even more details at:

<https://KennethAdams.com>

...clickable links under Contact and Personal Info > Websites.

Experience

Multiple Clients

Independent Consultant - Agile Coach

2018 - Present (2 years)

San Jose, CA

- Coach teams to teach them and improve their understanding and use of the Scrum framework and Agile good practices.

- Designing and guiding the implementation of Agile and DevOps tools, and good tool practices with tools like Atlassian's Jira and Microsoft's Azure DevOps - formally known as Visual Studio Team Services (VSTS).

Recommendations

About Recommendations

2001 - Present (19 years)

For lots more details on recommendations, visit my web site at [https://](https://KennethAdams.com/Recommendations)

KennethAdams.com/Recommendations

For each person's recommendation in the Recommendation section below, this section lists them by the company where we worked together, and our work relationship at that time.

Adobe

- Kevin Davis - Application Engineering Manager. We worked together to transform and improve engineering team practices using Scrum.

Ivanti

- Prajval Parthasarathy - Chief Product Officer. He recruited me and I reported to him.
- Ken Folsom - Director of QA. We worked very closely together on CI/CD, DevOps and advanced QA automation.
- Scott Davis - Director of Engineering QA. We worked closely on advanced QA strategy and enablement of Scrum teams.
- Chris Andrew - Senior Director of Software Engineering. We worked closely together on leading and managing our large global SaaS / cloud product development efforts with up to 24 Scrum teams on 4 continents.

Apple

- James DonFrancesco - Group Program Manager. He recruited me to Apple and I reported to him.
- Larry Apke - Agile Coach. We worked together on Agile transformation of Scrum teams to help them improve.
- Joshua Wong - Senior Engineering Manager. We worked on projects together that included his engineers.

IBM

- Dennis Griess - Associate Partner. Recruited me and I directly reported to him.
- Erica Webber - Manager of a team I was on, at an IBM client.
- Kashif Mirza - Colleague on a team I was on, at an IBM client.
- Cliff Kramer - Manager of a team I was on, at an IBM client.

Kohls.com

- Satya Pandey - Project Manager. Colleague I worked with.
- Veena Halleppanavar - Project Manager. Colleague I worked with.
- Murugavel Sambandan (Sam) - Project Manager. Colleague I worked with.

Genentech

- Phillip Law - We worked together on a project.

Career Highlights

19 years

Highlights

2001 - 2020 (19 years)

- Program / Project / Change Management: 17+ years
- Agile / Scrum: 10+ years Agile, 3 Scrum certifications (CSP, CSM, CSPO), published author
- 8+ years in a Scrum Master role
- Scrum Alliance certifications profile: <https://www.scrumalliance.org/community/profile/kadams8>
- Agile Transformation & Coaching: 6+ years at - Apple (very large scale transformation in a 850+ person engineering group), Ivanti (almost 200 engineers on 4 continents) & smaller groups at Macys.com, Kohls.com, Genentech, PG&E & more
- Scaled Agile Framework (SAFe): Attended the complete 4 day Implementing SAFe course, which covers all of the SAFe details including courseware from Leading SAFe and Implementing SAFe.
- Waterfall / Ad-hoc: 12+ years - IBM PM certified (based on PMI PMP), trained & experienced in many methodologies
- Cloud: 8+ years; IaaS, PaaS; AWS, Azure, VMware
- DevOps, CI/CD: 6+ years; Led transformations; Automation; TDD; Repo strategies; more
- 5 Certifications in Agile & Management: CSP, CSM, CSPO, CCP & IBM PM
- Software Engineering Background: 10+ years, started career as software engineer, earned 17 engineering certifications
- Agile & PPM tools: 8+ years - JIRA, Mingle, VSTS, Confluence, Jive Software & many others
- e-Commerce: Apple Online Store - desktop web, services, Mobile Optimized Web (MOW), iOS; Macys.com - Android, iOS; Kohls.com - desktop web, MOW, services
- Mobile: 8+ years of PM and design experience, including app dev with iOS, Android and Mobile Optimized Web (MOW)
- My web site: <http://KennethAdams.com>
- My blog: <http://NowEverybodysGotOne.com>
- Agile / Scrum articles that I've written: <http://noweverybodysgotone.com/search/label/Agile>

Key Skills - Part 1

2001 - 2020 (19 years)

Agile, Scrum, SAFe, Transformation and Coaching

- 10+ years of Agile and Scrum experience in many roles.
- 3 certifications in the Agile Scrum framework - Earned Certified Scrum Professional (CSP) in 2014, and the Certified Scrum Master (CSM) and Certified Scrum Product Owner (CSPO) credentials in 2011.
- 6+ years Agile Transformation & Coaching experience at - Apple (very large scale transformation in a 850+ person engineering group), Ivanti (almost 200 engineers on 4 continents) & smaller groups at national omni-channel retailers, biotech, utility & more.
- Scaled Agile Framework (SAFe): Attended the complete 4 day Implementing SAFe course, which covers all of the SAFe details including courseware from Leading SAFe and Implementing SAFe.
- Designed and implemented the configuration of several Agile and CI/CD toolsets including Atlassian's JIRA, ThoughtWorks' Mingle, Microsoft's Visual Studio Team Services (VSTS) and more.
- Trained many engineers, Scrum Masters and Scrum Product Owners on how to use Scrum and Agile tools to improve quality and delivery.

DevOps, CI/CD

- 6+ years in organizations from no skills in DevOps or Continuous Integration/Continuous Delivery (CI/CD) to extreme maturity utilizing full automation and TDD or ATDD.
- Led transformations of large scale Agile programs up to 24 Scrum teams.
- Led CI/CD Scrum team to transform product dev Scrum teams - also known as a System Team in SAFe.
- Techniques & practices: Test Driven Development (TDD); Acceptance Test Driven Development (ATDD); QA / Test automation; Build automation; Deployment / Release automation; Pair programming; Code repo management, branch strategies & more.

Key Skills - Part 2

2001 - 2020 (19 years)

Cloud, SaaS, PaaS, IaaS

- 8+ years leading Scrum teams using cloud based development & production environments.
- IaaS, PaaS Platforms: Amazon Web Services (AWS), Microsoft Azure, VMware.

- Leadership team developing new SaaS product platform using a microservices based architecture.
- Worked in environments using microservices, Service Oriented Architecture (SOA) and Enterprise Service Bus (ESB) based software.

Project and Program Management

- 17+ years of project and program management experience and trained and studied in Project Management Institute's (PMI) and certified in IBM Project Management methods and practices (based on PMP PMI).

Product Management and Product Development

- Certified in the Scrum framework in product management - Certified Scrum Product Owner (CSPO).
- Worked on product development on many projects at many organizations.

Mobile

- I've been working with mobile device technologies for over 16 years.
- Managed and worked on many mobile software development projects utilizing Apple iOS, Android and Mobile Optimized Web (MOW), developing commercial and enterprise apps for both phones and tablets.

Leadership

- Extensive leadership, communications, engagement, writing, presentation and meeting management skills developed over 18 years of consulting.
- Extensive experience and comfortable working with all levels of an organization from C level executives to directors and managers to developers, engineers and support staff.

Software Engineering

- 10+ years as a software engineer. Started career as an engineer.
- Earned 17 engineering certifications. See the Background section of my web site for details.
- Extensive experience with Software Development Life Cycle (SDLC) processes and techniques.
- Talented in user experience (UX), usability and user interface (UI) design.
- Managed many Java Enterprise Edition (Java EE) software development projects. Certified in Java EE based portal, collaboration and messaging technologies.

Adobe

Senior Scrum Master, Agile Transformation & Coaching

2019 - 2019 (less than a year)

San Jose, CA

- Coached teams to teach them and improve their understanding of the Scrum framework and Agile good practices, to raise their Agile maturity level.
- Served as Scrum Master for several teams and programs. Responsible for leading all Scrum activities and evolving and innovating good practices.
- Coached and advised Engineering Managers and Product Managers to help them and their teams be more effective and productive.

Cox Automotive Inc.

Senior Enterprise Agile Coach

2018 - 2018 (less than a year)

Redwood City, CA

- Member of the over 100 person Agile Delivery team supporting Cox Automotive.
- Provided Agile Coaching supporting several business units in the Retail Automotive portfolio.
- Utilized many components of the Scaled Agile Framework (SAFe) including constructs like Program Increments (PI), PI Planning, Agile Release Trains (ART), Release Train Engineers (RTE), Solution Train Engineers (STE), and more.
- Implemented advanced Agile Coaching, Transformation and scaling techniques and practices including Continuous Improvement (CI), CI Backlogs, Continuous Integration / Continuous Delivery (CI/CD), DevOps, Communities of Practice (CoP), Scrum of Scrums, enterprise wide backlogs, and more.
- Cox Automotive has more than 40,000 clients in 100+ countries around the world, and includes name brands such as Autotrader, Dealer.com, DealerTrack, Kelley Blue Book, Manheim, Xtime and many more.
- Cox Automotive is a division of Cox Enterprises with more than 55,000 employees and \$20 billion in revenue, which also includes Cox Communications and Cox Media Group.

Ivanti

Cloud Engineering, Global Program Manager, Agile Transformation & Coaching

2016 - 2018 (2 years)

San Francisco Bay Area

- Planned & executed Agile transformation of processes and tooling for up to 180 engineers and product managers on 4 continents.
- Organized 10 Scrum teams to focus on a new modern cloud software platform.
- Scaled the cloud software development program from 10 Scrums, to 18, then to 24 teams over 8 months.
- Managed enterprise scale Agile execution for HEAT Software and then Ivanti Cloud including: Implementing Scrum within teams, scaling Scrum across teams and product lines, Agile coaching across the enterprise, enterprise wide Agile metrics, transformation strategy, governance, etc.
- Implemented many components of the Scaled Agile Framework (SAFe) including constructs like Program Increments (PI), PI Planning, PI Reviews, Release Train Engineers (RTE), and more.
- Implemented advanced Agile Coaching, Transformation and scaling techniques and practices including Continuous Improvement (CI), CI Backlogs, Continuous Integration / Continuous Delivery (CI/CD), DevOps, Scrum of Scrums, enterprise wide backlogs, and more.
- Drove the implementation of modern cloud software development technologies & techniques including Continuous Integration / Continuous Delivery (CI/CD), DevOps, Test Driven Development (TDD), test/build/deployment automation, utilizing Microsoft's Visual Studio Team Services suite of tools and Azure cloud services.
- Ivanti (formerly HEAT Software & LANDesk) is a developer of commercial enterprise software products for SaaS / Cloud and on premise use. My roles is a member of HEAT Software's and then Ivanti Cloud's Chief Product Officer's (CPO) leadership team, reporting directly to the CPO.

Apple

Engineering Program Manager, Senior Scrum Master, Agile Coaching
2014 - 2015 (1 year)

San Francisco Bay Area

- Drove software engineering programs to develop Apple software and on-line store services, that are delivered to customers all over the world.
- Involved in very large scale Agile transformation in this 850+ person engineering group.
- Responsibilities for program management, Agile transformation strategy and implementation for over a dozen engineering teams and projects, Agile coaching, Scrum Master, training on Scrum and JIRA Agile / JIRA Software.

Pacific Gas and Electric Company

Agile Program Manager, Agile Coach, Senior Scrum Master
2014 - 2014 (less than a year)

San Francisco Bay Area

- Agile / Scrum transformation with teams developing mobile web applications.
- Responsibilities include: Developing Agile transformation strategy, Scrum Coach, Scrum Master, JIRA Agile implementation design and management and Agile transformation guidance.

e-Commerce Software Development Firm

Agile Coach, Senior Scrum Master
2013 - 2014 (1 year)

San Francisco Bay Area

- Managed many e-Commerce projects at national omni-channel retailers, involving: iOS and Android mobile commerce application development, web services e-Commerce infrastructure software development.
- Agile / Scrum coaching and mentoring, Agile Lifecycle Management (ALM) coaching and consulting, designed Scrum implementation of Agile PM tool Mingle, JIRA, Confluence and more.

Genentech

Agile Coach, Senior Scrum Master of iOS Mobile Apps & Infrastructure
2012 - 2012 (less than a year)

San Francisco Bay Area

- Responsible for the project management of an enterprise software development project, developing an iOS app for iPad and iPhone providing

HR functions. The iOS app accesses functionality in an SAP system via web services. The architecture of the system is based on Service Oriented Architecture (SOA). My responsibilities cover all aspects of the project including: iOS app development, middleware development utilizing an Enterprise Service Bus (ESB), SAP web services and User eXperience (UX).

- Agile Scrum transformation: Responsible for the Agile transition of the software development team from waterfall methods to Agile Scrum methods. Coached and guided the team through this challenging transformation.
- Responsible for the project management of an enterprise iOS infrastructure project supporting many models of iPhones and iPads running several major versions of iOS. My responsibilities include preparing the enterprise for iOS 6 managing a large and diverse team covering: Mobile Device Management (MDM), iOS app testing, security, operations and support.

Atlassian Services Firm

Senior Agile Project Manager, Senior Scrum Master

2011 - 2012 (1 year)

San Francisco Bay Area

- Our firm worked with customers all over the world and in Silicon Valley, including some of the biggest names in technology including Apple, Adobe, Cisco, Intel, LinkedIn and Yahoo just to name a few.
- This professional services firm provides development, implementation, support and training services focused around products like Atlassian's JIRA and the Agile tool Greenhopper, Confluence and other Atlassian products and Zendesk.
- Responsible for the project management of multiple software development and consulting projects managing diverse teams of people with multiple cross team dependencies in several locations.

National Healthcare Provider

Senior Project Manager

2010 - 2011 (1 year)

Responsible for the project management of multiple projects managing diverse teams of people, both direct and indirect reports, with multiple cross team dependencies in many locations.

IBM Global Business Services

Engineering Manager, Managing Consultant, Project Manager
2006 - 2009 (3 years)

- My work in IBM's Global Business Services division involved delivering project consulting services working with IBM clients to develop and implement strategies and technologies.
- As a Managing Consultant, I held a high position in this consulting organization that typically included responsibilities for managing projects, budgets, teams of people, collaborating with peers across divisions throughout the vast IBM company, managing client expectations and satisfaction, and working with people that ranged from top executives to junior developers and engineers.

CGS

Engineering Manager, Software Engineer, Senior Project Manager
2005 - 2006 (1 year)
New York City, NY

- Managed engineering projects, conducted business strategy development, architected and implemented systems and developed software. My efforts involved working with large clients from New York City to Washington DC, in industries such as legal, health care, banking, government services and more.

Distributed Systems Services

Engineering Manager of Solutions Architecture, Software Engineer
2003 - 2005 (2 years)
Greater Philadelphia Area

- Implemented portals and collaboration technology for many clients. Many projects involved custom software development and large enterprise deployments.

Independent Consulting

Software Engineer, Project Manager
2001 - 2003 (2 years)
Greater Philadelphia Area

- Worked on many projects that involved wireless mobile devices, portal, instant messaging, web conferencing and collaboration technologies.

InterFusion (Software Development)
Engineering Manager, CEO & Founder
1994 - 2000 (6 years)

Education

Certified Scrum Professional (CSP)

· (2014)

Scaled Agile Framework (SAFe)

· (2017)

Software & Systems Engineering Certifications
Engineering

Certified Scrum Master (CSM)

· (2011)

Certified Scrum Product Owner (CSPO)

· (2011)